



HOUSTON Metro

555 Aleen Street. Houston, TX 77078. (713) 222-6300

Houston Metro Hours of Operation:

- Shipping Mon-Fri 7:00am – 5:00pm
- Receiving Mon-Fri 7:00am – 3:00pm
- Customer Service Mon-Fri 8:00am – 5:00pm
- Weekend by prior appointment

Special Services Available:

- F.D.A. Inspection
- HACCP Certified
- FTS Inspection

Additional Service:

- Repacking
- Weighing
- Labels
- Other service available on request

Inbound Process Easy as one, two:

1. 24 hours in advance call receiving to schedule date and time (713) 222-6300 ext. 2913 or email B9rec@preferredfreezer.com
2. Send breakdown of items we can expect on your shipment to B9rec@preferredfreezer.com

Outbound Process Easy as one, two:

1. 24 hours in advance call customer service for release of product (713) 222-6300 ext. 4 or email B9orders@preferredfreezer.com
2. Call shipping / receiving to schedule pick-up date and time (713) 222-6300 ext. 2614 or email B9ship@preferredfreezer.com

RELEASING THE PRODUCT DOES NOT VERIFY AN APPOINTMENT FOR PICK-UP